






BIS CARE App allows checking of compliant products



Salient Features of BIS CARE Mobile App

	Verify licence number available on ISI marked products
	Verify details of hallmark licensed Jewellers
	Verify licence number available on Registered products under Compulsory Registration Scheme
	Get list of Registered manufacturers under Compulsory Registration Scheme
	Lodge your complaints with BIS related to misuse of standard marks, quality of marked products and misleading advertisements

BIS has launched a mobile app BIS CARE for consumers using Android Smart Phones which is available for downloading from Google Playstore. The BIS CARE App enables consumers to check details of licensed manufacturers by entering the license number. It also allows users to lodge complaints under different categories.

Verification of details of licensed manufacturer, registered jeweler and registered manufacturer of electronic goods without any login credentials:

Users can verify details of license holders of BIS such as validity of license, varieties covered under scope, address of the licensed premise etc. Users can also verify details of registered manufacturer of electronic goods such as brands covered under

scope of registration, validity of registration etc. Similarly, users can also verify details of registered jewelers.

In addition, the app also has provision for finding Registered Manufacturers by selecting a particular product category and model. This feature is a great help for the consumers looking for various manufacturers which are registered for a product category/model.

Provision to lodge complaints:

BIS CARE app allows users to lodge complaints in a very easy and user friendly way as they are required to enter just their Name, Email ID and Mobile No. for registration. Following types of complaints can be lodged using the app:

- Complaints on misuse of BIS Standard Marks (ISI, Registration Mark, Hallmark etc.)
- Complaints on quality of BIS

certified goods

- Complaints on purity of Hallmarked articles
- Complaints on misleading advertisements related to BIS certified products
- Other miscellaneous complaints

List of products under Mandatory Certification

BIS CARE App enables users to view different products which are under Mandatory Certification under different Conformity Assessment Schemes of BIS along with details of relevant Quality Control Order

The BIS CARE App allows users to switch language (English & Hindi) according to their convenience and also has a feature allowing users to view locations of various offices of BIS across the country.